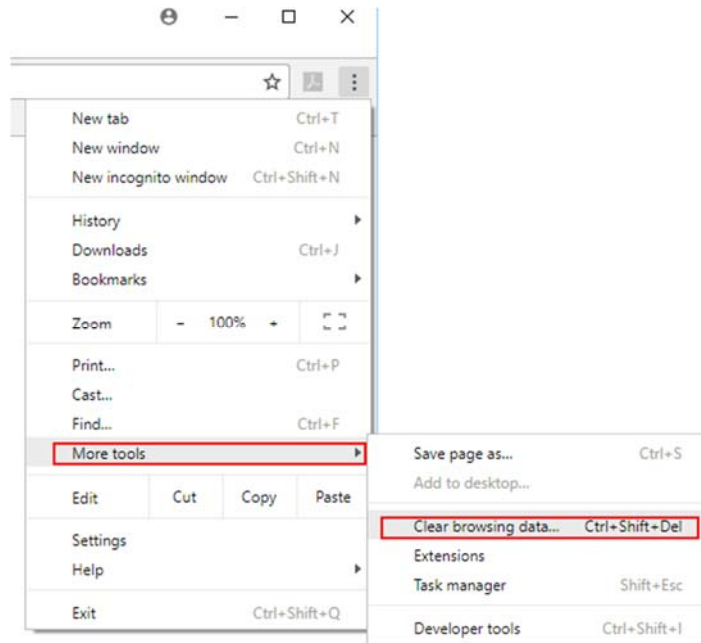


Clearing your Browser Cache

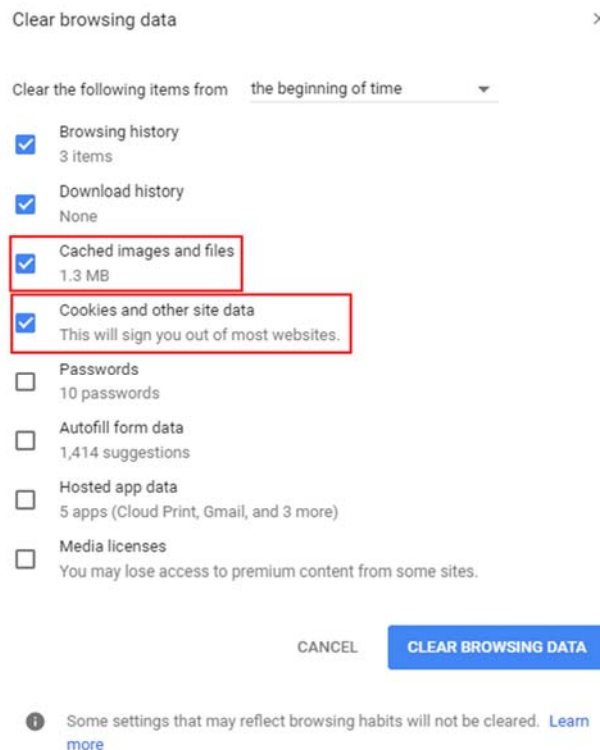
Windows

Chrome

- 1) Click the menu button in the upper right corner of the Chrome window and select “More tools” and then select “Clear browsing data”



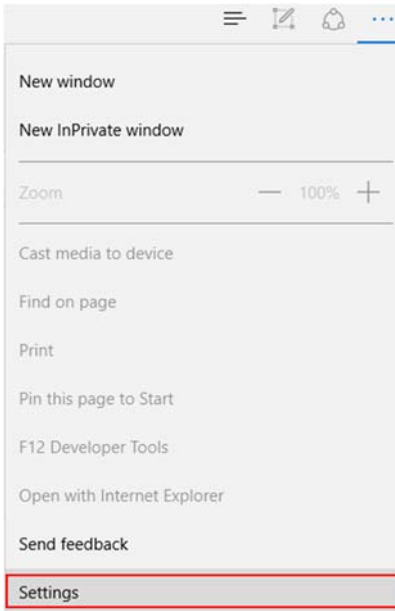
- 2) A new window will open, select “the beginning of time” in the drop down menu and make sure there are checks in the boxes for “Cache images and files” and “Cookies and other site data”



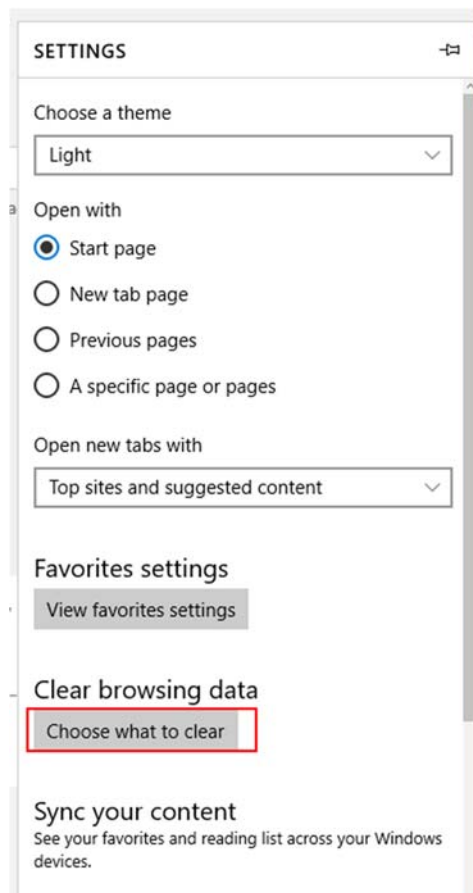
- 3) Click the “Clear Browsing Data” button and close out of all open Chrome windows.

Edge

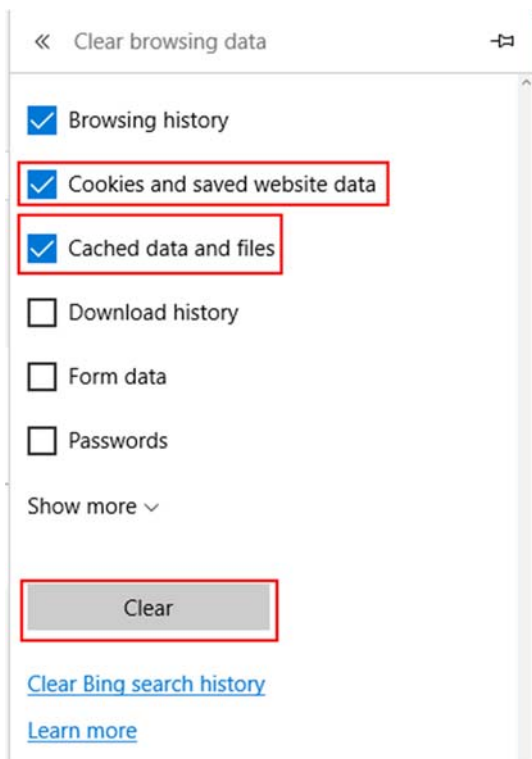
- 1) Click the menu button in the upper right corner of the Edge window and select "Settings"



- 2) The settings pane will then open, click on the 'Choose what to clear' button in the "Clear browsing data" section



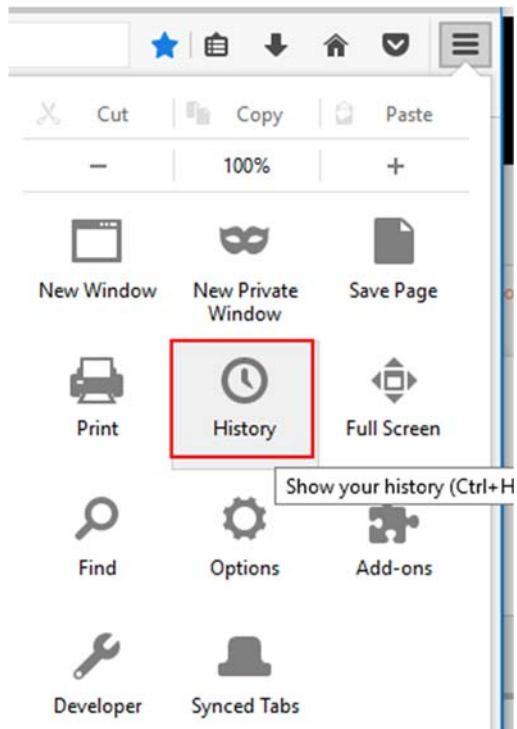
- 3) In the new pane that opens make sure there are checks in the boxes for “Cookies and saved website data” and “Cache data and files”



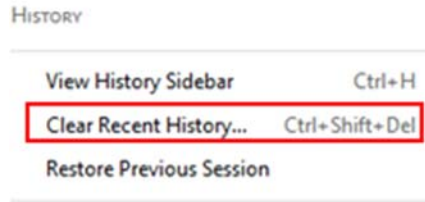
- 4) Click the “Clear” button then close any open Edge windows

Firefox

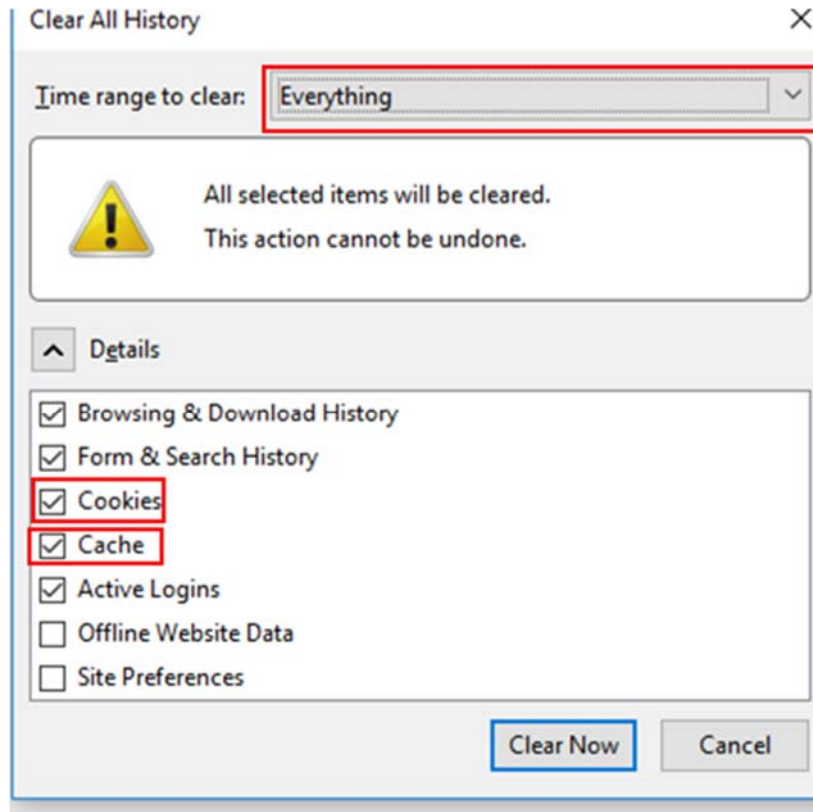
- 1) Click the menu button in the upper right corner of the Firefox window and select History



2) The History tab will then open, select the “Clear Recent History” option



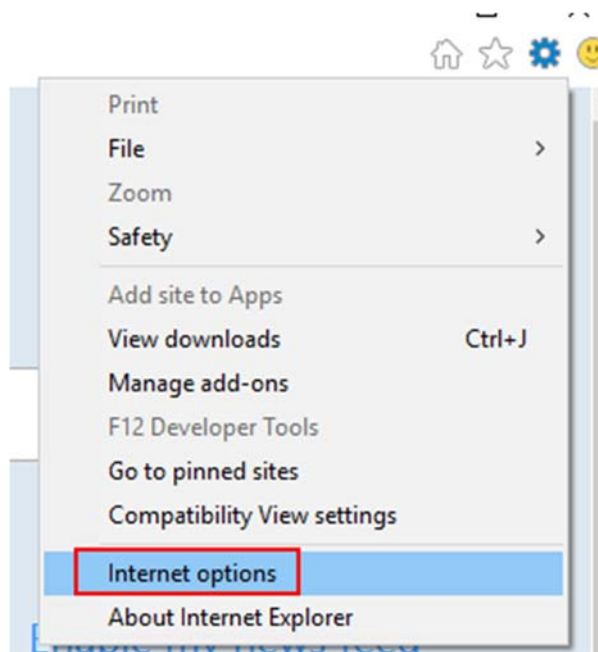
3) A new window will open, Select “Everything” in the drop down menu and make sure there are checks in the boxes for “Cache” and “Cookies”



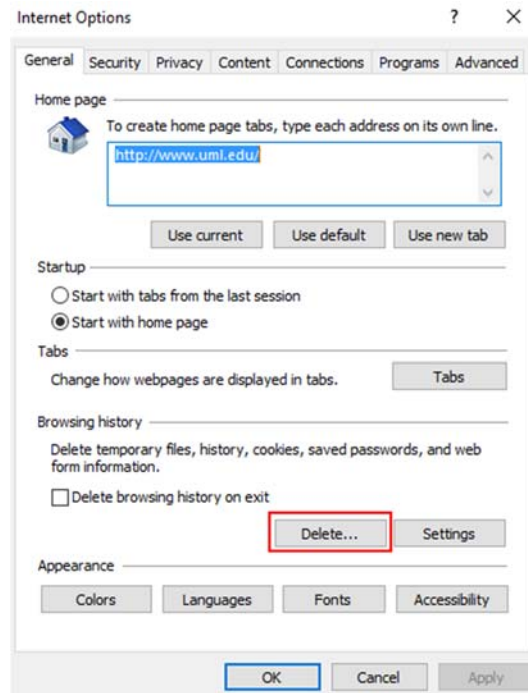
4) Click “Clear Now” and close all open Firefox windows

Internet Explorer

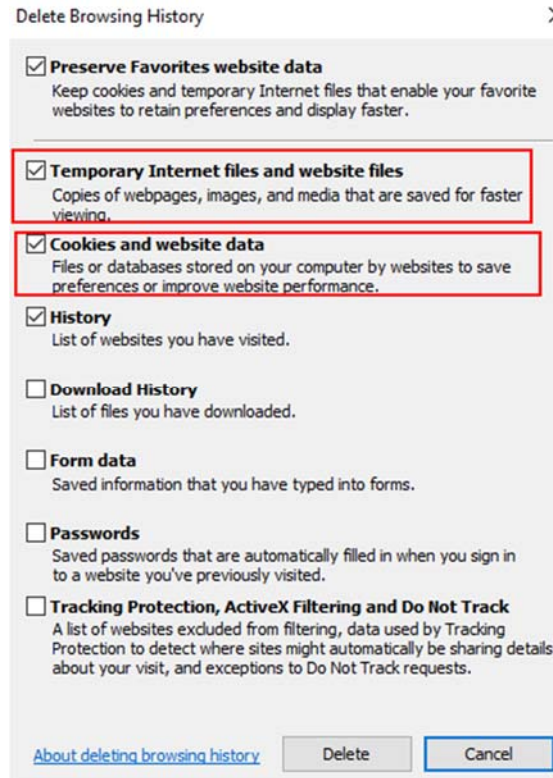
- 1) Click the gear icon in the upper right corner of the screen and select "Internet Options"



- 2) In the new window that opens click on the "Delete..." button in the "Browsing History" section



- 3) Make sure there are checks in the boxes that are labeled “Temporary Internet files and website files” and “Cookies and website data”

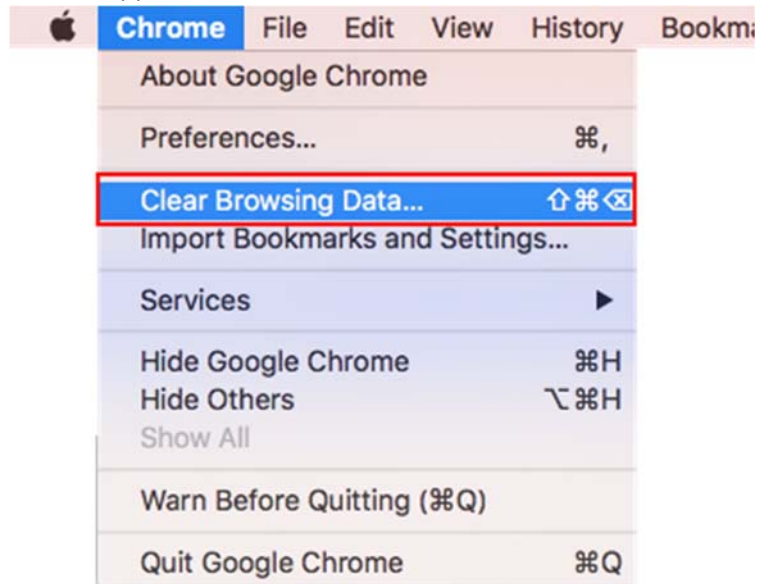


- 4) Click the “Delete” button and close out of any open Internet Explorer window.

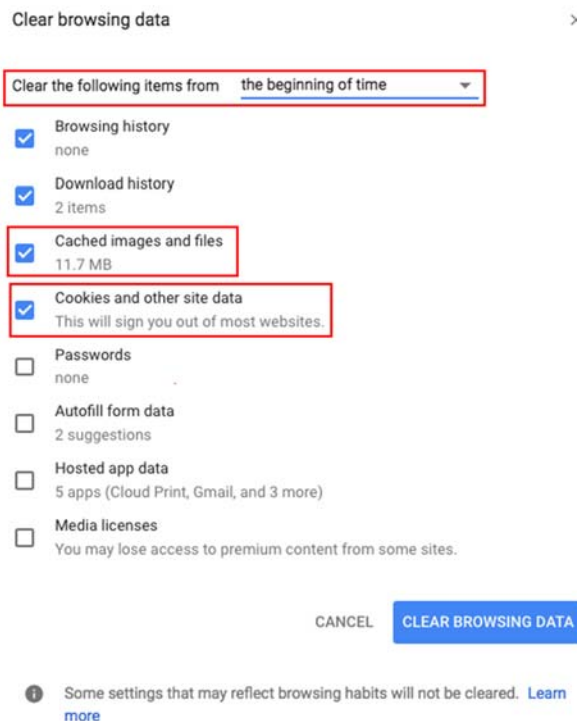
MAC OS

Chrome

- 1) Open the “Chrome” menu in the upper left hand side of the screen and click “Clear Browsing Data”



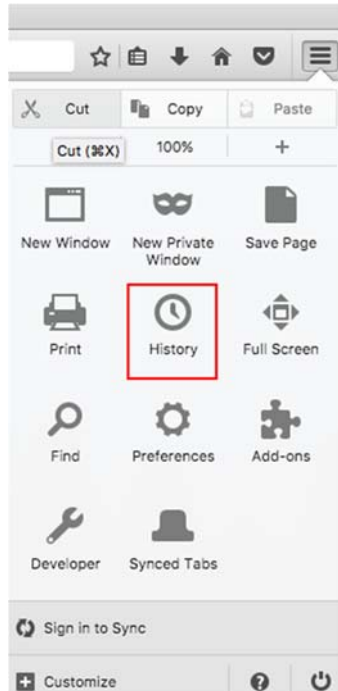
- 2) A new window will open, select “the beginning of time” in the drop down menu and make sure there are checks in the boxes for “Cache images and files” and “Cookies and other site data”



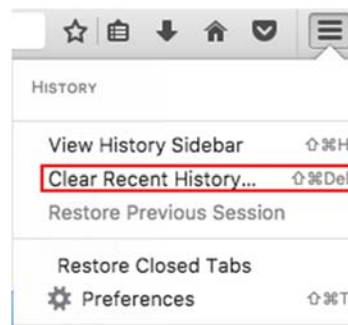
- 3) Click the “Clear Browsing Data” button and close out of all open Chrome windows.

Firefox

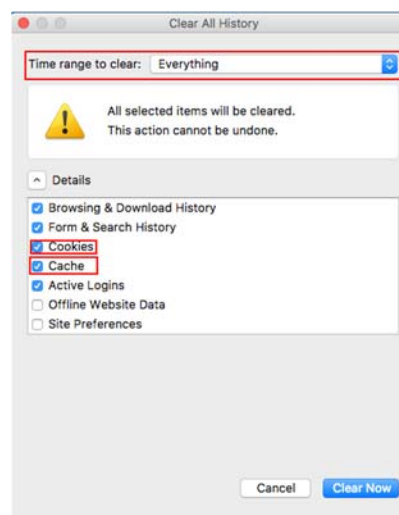
- 1) Click the menu button in the upper right corner of the Firefox window and select History



- 2) The History tab will then open, select the “Clear Recent History” option



- 3) A new window will open, Select “Everything” in the drop down menu and make sure there are checks in the boxes for “Cache” and “Cookies”



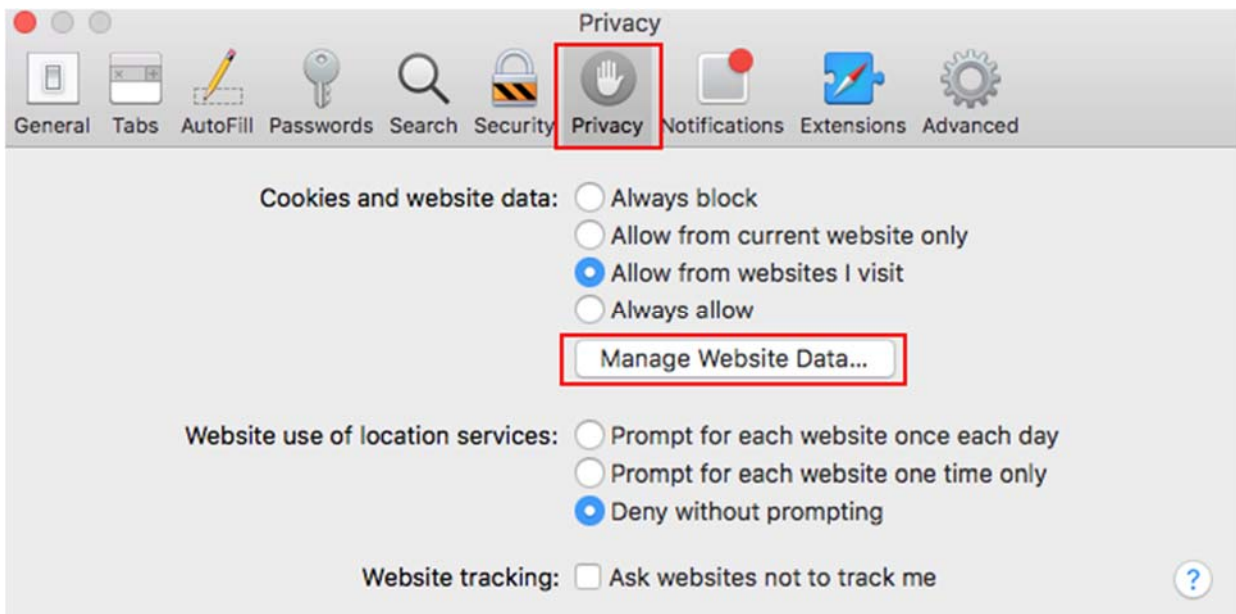
- 4) Click “Clear Now” and close all open Firefox windows

Safari

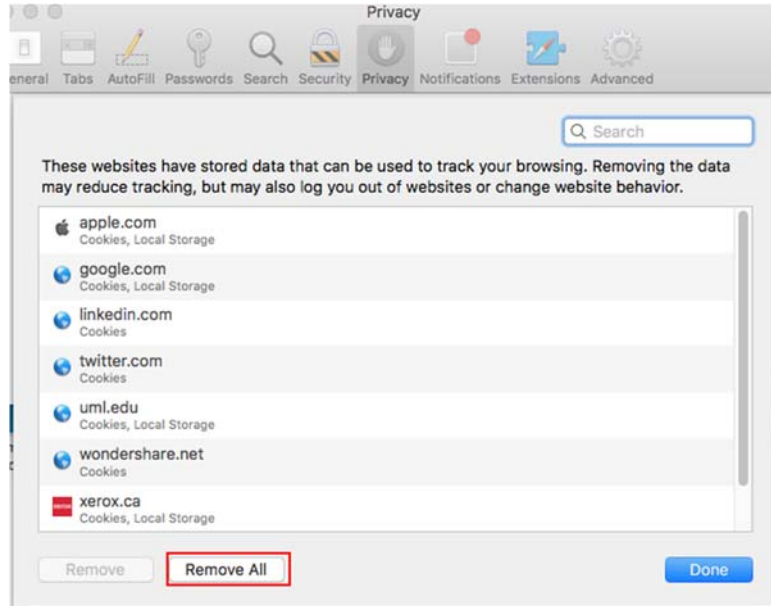
- 1) Open the Safari menu in the upper right corner of the screen and click "Preferences..."



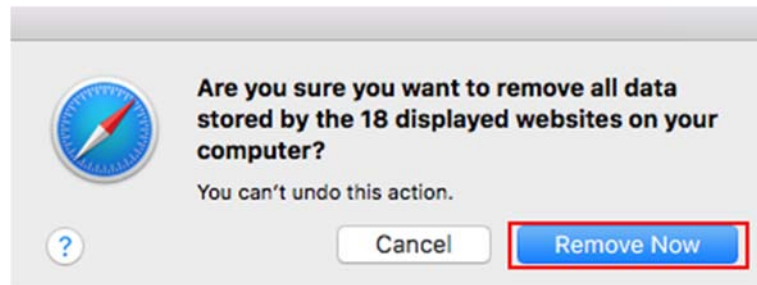
- 2) In the Preferences window click on the "Privacy" tab and the "Manage Website Data..." button



3) In the new window that opens click on the “Remove All” button



4) Another window will open to confirm you wish to remove this data. Click the “Remove Now” button



5) Close all open Safari windows