



Centers for Learning, Advising and Student Success

Our mission at the Centers for Learning, Advising and Student Success (CLASS) is to enhance the educational experience by easing the transition into UMass Lowell. In addition, we strive to create a climate of collegiality and a sense of community among students, faculty, and staff in an environment that will foster and encourage creativity, growing independence, and academic success.

Advising Center Services

Academic Advising Services are provided by professional advisors who are knowledgeable in all aspects of curriculum planning, course selection, Student Information System (SIS) functions, change of major/minor, and academic policy. These services are available to student year-round face-to-face, online, and email. Other areas that our professional staff provide assistance in include:



Academic Planning and Registration
Academic Program Requirements and Policies
Intercollegiate Transfer
Academic Standing
Major and Minor Exploration
Graduate School Preparation
On-site Assistance in Residence Halls
Individualized Study Skills Sessions
Academic Success Coaching



Transfer Academic Support

The goal of Transfer Academic Support is to provide high-impact initiatives and collaborations designed to contribute to the academic success of new transfer students. Professional academic advisors are available to assist new transfer students in the transition to a new campus and to clarify any transfer credit and academic support questions. Our focus is to help students develop techniques to reach their future academic and career goals. During the first year at UMass Lowell, new transfer students are assigned a professional advisor from the Centers for Learning.

Undeclared Exploratory Program

Undeclared Exploratory status is an option that is available for current students who require more direction in changing their major. This interim option (not exceeding 48 credits) allows students to explore academic options under the guidance of a professional advisor. Working closely together, the advisor encourages students to take advantage of numerous campus resources, as the student explores personal, educational, and career goals. In this process, the advisor helps the student identify areas of interest and academic strengths, while supporting successful academic progress toward the completion of a Baccalaureate degree.

Graduate School Planning

Graduate admissions exam preparation workshops are available to undergraduates and alumni for GRE, LSAT, MTEL and MCAT. Workshops are typically offered each fall and spring semester at a discounted cost to help students prepare for multiple areas of graduate or professional study. All workshops are taught by UMass Lowell faculty. Please contact advisement@uml.edu for information on upcoming workshop dates.





Tutoring Services

Students in every discipline at the University benefit from group tutoring support at our convenient campus locations. Faculty-recommended peer tutors provide academic assistance in over 100 courses for all UMass Lowell undergraduates.

Tutors work with student to clarify concepts, review specific material, and improve skills in gateway and high-risk courses. Students also participate in review sessions and facilitated study groups guided by faculty.

Our tutoring program is accredited, and our peer tutors are certified at the Masters Level by the College Reading and Learning Association. To obtain certification each tutor is required to attend 30+ hours of training – topics include include: Learning Theory, Active Listening, Ethics, Effective Communication Skills, Assisting Students with Disabilities, and Cross Cultural Communications.

These Services are available to students year-round face-to-face and online. Real-time tutoring schedules can be found on the searchable schedule at: <http://www.uml.edu/CLASS/Tutoring/Drop-In-Tutoring.aspx>.

Academic Success Alerts

Academic Success Alerts is a student tracking system that allows the University to take an active approach in students' academic success. This enables faculty of selected courses to flag students who are doing well, missing classes and/or struggling academically. When flags are posted, students are notified, and professional staff are alerted and initiate active outreach to students. Advisors and students collaborate to create an educational plan to help effect positive changes in students' academic approaches and outcomes.

Testing Center



In collaboration with faculty and the Office of Disability Services, students are provided accommodations for disabilities and make-up examinations. The North Campus Testing Center is in the lower level of Cumnock Hall in room 7C and the South Campus Testing Center is in O'Leary Learning Commons room 220.

The Testing Centers provides a space where a student can take an exam in a controlled environment supervised by professional staff and graduate student proctors. For questions, please contact us at (978) 934-4722.

Urban Mass Louis Stokes Alliance for Minority Participation UMLSAMP

The objective of the Urban Massachusetts Louis Alliance for Minority Participation is to create an integrated community of science, culture, and learning for under-represented students majoring in science, technology, engineering and mathematics. Highlights of the program, which is funded by the National Science Foundation, include mentored laboratory and research experiences, internship opportunities, and workshops.

Strategies for Success Seminar

The annual Strategies for Success Seminar takes place each January to provide an additional academic orientation for undergraduates. Sample topics include Time Management, Development of a Personal Mission Statement, Goal Setting, and Individualized Academic Advising.

Locations and Contact Information

978-934-2936 or advisement@uml.edu

Cumnock Hall - Lower Level - North Campus and O'Leary Learning Commons - First Floor - South Campus

<https://www.uml.edu/class>